

AxTraxPro

Rolling Back from AxTraxPro™ to AxTraxNG™

Technical Note



1. Introduction

This technical note gives the procedure to rollback from AxTraxPro™ v28.0.x.x. to the previous AxTraxNG™ version. It is necessary to do the following steps in AxTraxPro and AxTraxNG.

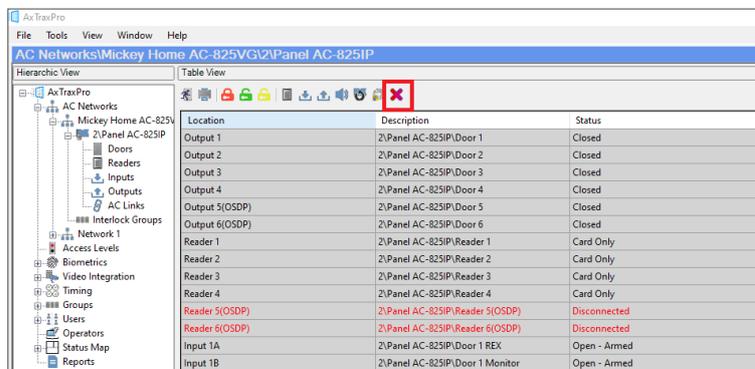
2. Rollback procedure in AxTraxPro

Delete the AC-825IP firmware:

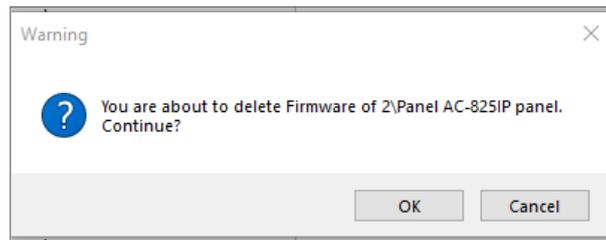


Do the following for each AC-825IP controller that requires rollback:

1. From the tree view select the **Network > AC-825IP Panel**.
2. Click the Delete firmware button.



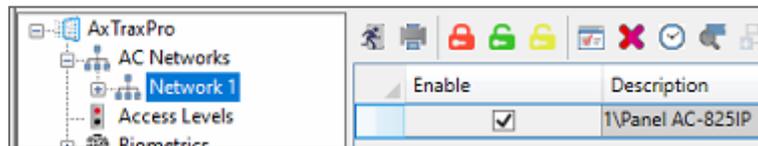
3. Click **OK**.



The firmware for the AC-825IP is deleted

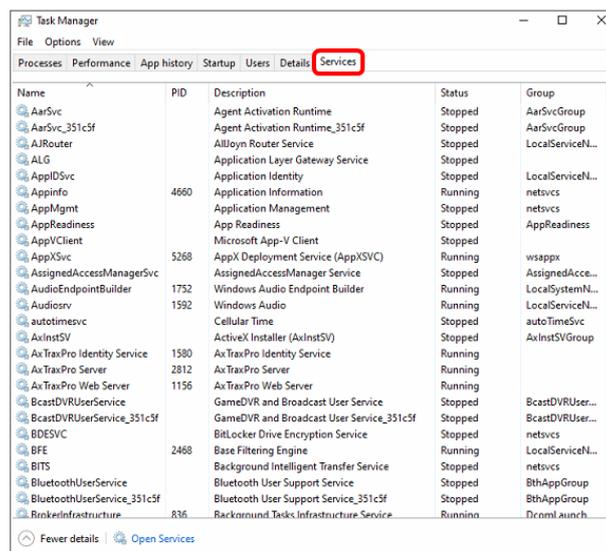
Disable networks:

1. From the tree view select the **Network**.
2. Clear the **Enable** checkbox to disable the network.



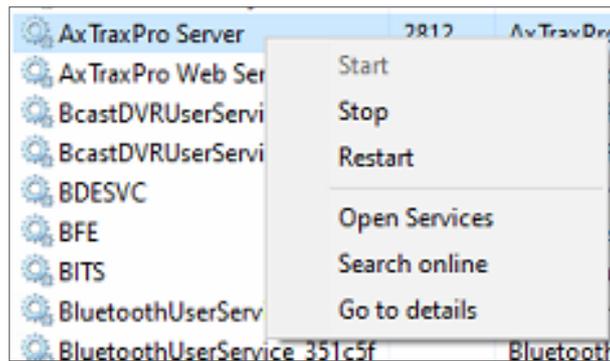
Stop AxTraxPro services:

1. Open **Task Manager** in Windows.
2. Select the **Services** tab.



If necessary, click on the column heading to sort the services alphabetically.

3. Right click on **AxTraxPro Identity Service**.

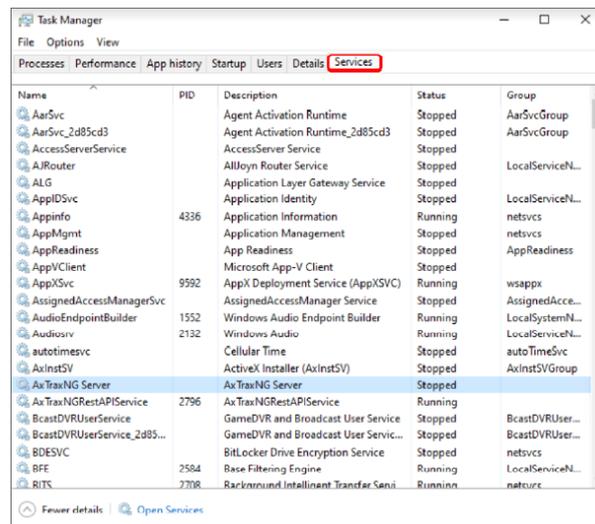


4. Select **Stop**.
5. Right click on **AxTraxPro Server**.
6. Select **Stop**.
7. Right click on **AxTraxPro Web Server**.
8. Select **Stop**.

3. Rollback to AxTraxNG v27.7.1.18

Start the AxTraxNG server:

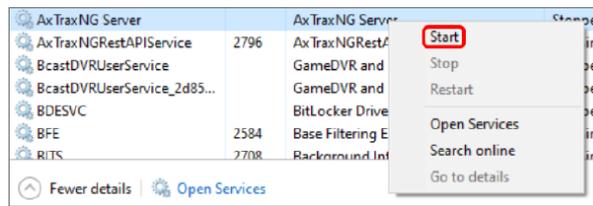
1. Open **Task Manager** in Windows.
2. Select the **Services** tab.



If necessary, click on the column heading to sort the services alphabetically.

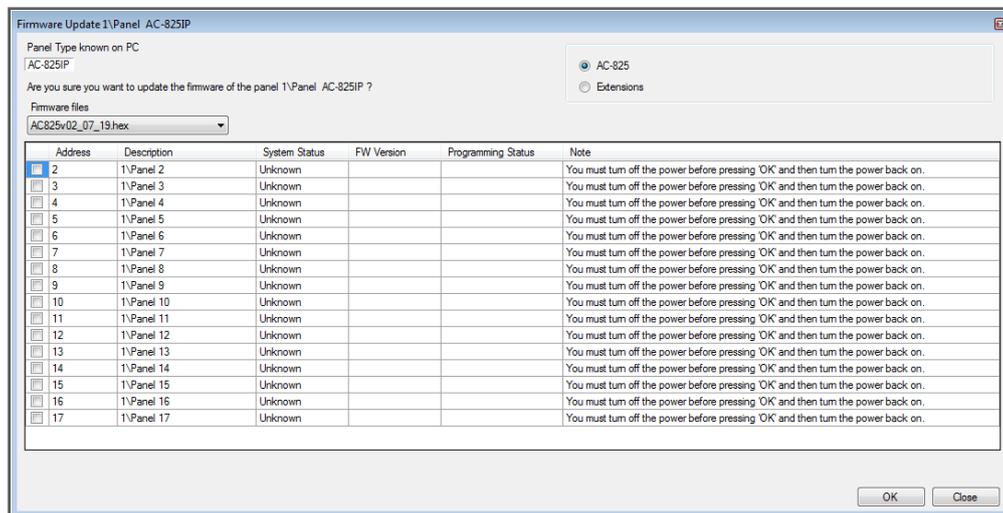
3. Right click on **AxTraxNG Server**.

4. Select **Start**.



Update the controller and expansion firmware:

1. In the **Tree View**, expand the **AC Networks** element and expand a selected network.
2. Select a panel.
3. On the toolbar, click the  icon.



4. By default, the main panel is selected to update.



5. From the list, select the HEX file relevant to the panel's hardware type.

6. If you select **Extensions** to update an expansion's firmware, then you must also select which expansion you wish to update.

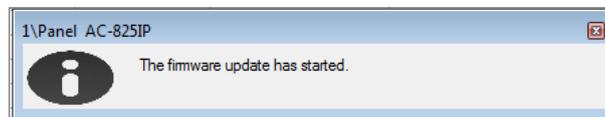
	Address	Description	System Status	FW Version
<input checked="" type="checkbox"/>	2	4\Panel 2	Enable	03_50
<input type="checkbox"/>	3	4\Panel 3	Unknown	



You can only select one panel at a time to update.

7. Click **OK**.

A progress bar runs at the bottom of the screen until the firmware update is found and then a pop-up appears stating the update has begun.



8. To see the progress of the update, select the network in the Tree View and observe the Downloads column in the Display Area.

Status	Downloads
Download firmware	▲ 1166 1282

The updated finishes when the number of downloads reduces to zero and then no longer appears in the column. The status of the panel is now **"Connected"**.

Status	Downloads
Connected	

MIFARE and MIFARE Classic are trademarks of NXP B.V. | MIFARE and MIFARE Plus are registered trademarks of NXP B.V. | MIFARE and MIFARE Ultralight are registered trademarks of NXP B.V. | All product names, logos, and brands are property of their respective owners.

DISCLAIMER: The data contained within Rosslare's materials or documentation is intended to provide only general information about products available for purchase from Rosslare Enterprises Ltd. and its associated companies ("Rosslare"). Reasonable efforts have been made to ensure the accuracy of this information. However, it might contain typographic errors, inaccuracies, or omissions that may relate to product descriptions, visual pictures, specifications, and other details. All technical specifications weights, measures and colors shown, are best approximations. Rosslare can not be held responsible and assumes no legal liability for the accuracy or completeness of the information provided. Rosslare reserves the right to change, delete, or otherwise modify the information, which is represented, at any time, without any prior notice.

© 2022 Rosslare Enterprises Ltd. All rights reserved.

For more information regarding support, visit <https://support.rosslaresecurity.com>.